**Adapt-IT: The Beginners Guide to Assistive IT and Gaming**

Making IT and Gaming accessible for all

**Forward**

"As an occupational therapist who qualified in 1991, my idea about assistive technology was focused on external alarms that flashed to alert neighbours if a disabled person was in trouble or via expensive environmental control systems such as those pioneered by Possum and Hugh Steeper.  These companies still exist but the range of technologies now available have grown considerably.  They have also become mainstream.  How many of us have tried asking Siri or Alexa for advice? Or used Hive to sort out our heating?

That, though, is the start of the problem.  What technology is going to work best for me or the person I am supporting?  Where do I get it from?  How do I keep it updated?  Cyber Security?  Funding?  Who can I go to for trusted advice?

This is the book for you.  Written in accessible language, it is a guide to all the above queries.  I am pleased to say that Adapt-IT are THE trusted advisors that you need.  Check them out at Disability Expo but, if you miss them there, contact them at your convenience.  They WILL find an answer to your IT query."

**Mike Cowan-Jones**

**Managing Director of ARMS Rehab Limited**

ARMS Rehab Limited provides training and advice to health, social care and education providers as well as to people with disabilities & neurodiversity.  We work in partnership to achieve your goals.

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# **Digital Enablement**

**Approximately 14.1 million people with a disability across the UK. 46% are pension age. 19% are working age adults. 8% are children.**

Making IT accessible to all is an essential part of integrating with the modern world.

Over the next decade, with pension ages rising and more people working later in life, the working age adults with a disability will increase, meaning assistive technology and digital enablement will need to become more common place.

“I.T. is not a ‘nice to have’; it is a necessity to live and operate in today’s digitally enabled world.” **Adapt-IT**

**15-20% of global population exhibits some form of neurodivergence.**

Different ways of thinking and neurodiversity will increase and requires a step change in how IT and gaming is accessed and made available.

In our community, we all know one size doesn’t fit all.

**‘What is the user’s IT requirement’?**

Play games, engage in an educational or work setting, create media, documents, emails. Interact with society through the web, collaboration suites like Zoom or Teams, become a YouTuber or Twitch streamer.

**Where will the activities take place?**

At home, place of work, school, college or university, on the move or all the above?

**Only 54% of disabled people are in work**

**1 in 59 children have Learning Disabilities**

**‘What abilities does the user have’?**

What a user can’t do *is* important, but understanding what a user *can* do shapes the solution approach:

* + Sight ability
	+ Mobility and co-ordination
	+ Ways of working and learning

# **What is Assistive Technology?**

**Assistive technology is all around us and supports people in being able to do things easier, faster and more efficient, for work, rest and play.**

Assistive technology enables a person to do something better or in an easier way and supports multiple user requirements.

Depending on what the user requires, a particular assistive technology can support the disabled community to better access education, work and social interaction.

Assistive technology can be both a mixture of hardware and software.

* **Enable Accessibility**
* **Support Rehabilitation**
* **Support Prevention or Progression**
* **Sensory, Experience or Behavioural Support**

# **Cursor and Navigation Control**

**The main control mechanism for IT is the mighty cursor.**

Cursor control is a core focus for any computer-based system. A user needs to be able to move the cursor and select the icon that the cursor is pointing to. This requires hand-eye coordination, dexterity and, in most cases, some form of movement. The following pages gives an overview of differing solutions to support this critical function.

* Trackball
* Penguin
* HandShoe
* Thumb Mouse
* Head Mounted
* Anti-Tremor Device

The standard device is the trusty mouse. But there are a lot of different kinds of mice that suit differing needs. The trackball allows for the arm and shoulder to be kept still while allowing your fingers to roll the ball to control the cursor. A similar approach is the handheld thumb mouse, where movement is kept to a minimum. If hand control is difficult, a head mounted mouse could work as a good alternative.

The Penguin mouse allows the wrist to stay vertical and is particularly good for people who can’t lay their hand flat or has some curvature of the fingers.

The ergonomic mouse model shown is the HandShoe designed to maintain comfort and wrist/forearm positioning.

A challenge for a lot of people is sudden involuntary movements or shakes that can interfere with the cursor and cause severe frustration. This is where an anti-tremor device can help by cancelling out the sudden or involuntary movements.

## **Joystick Control**

A standard mouse doesn’t suit everyone due to the control needed on one hand and the range of movement needed. A good replacement for a mouse is a joystick. This still requires some movement and coordination however, with the addition of being able to change the handle types it can make them more accessible to a wider userbase.

A Lipstick mouse enables full mouse control by mouth with sip and puff switch.

Joysticks come in differing sizes and have differing features depending on the model. They can be used for computers, gaming consoles (with adapters), tablets and phones.

* + Scroll lock to allow only Up and Down, Left and Right or Page scroll movements simplifying control.
	+ Anti-Tremor that cancels out involuntary or sudden movements.
	+ Left and right click buttons.
	+ Ability to replace the Left and Right clicks with large buttons.
	+ Can be used for gaming and mouse control.

## **Eye Tracker Systems**

Eye trackers are now widely available, allowing a user to control their IT and now even their games with the movement of their eyes. This kind of technology requires reasonably good head control as well as eye control. Eye trackers are now available for computers, mobile and fixed as well as tablets. Eye trackers come in different sizes and mounting options to enable the perfect positioning for a user.

* Eye Gaze AAC mounted Eye Tracker
* Tobii AAC mounted Eye Tracker
* iPad mounted Skyle Eye Tracker
* Laptop with Built-in Eye Tracker
* Tobii Eye Tracker glasses
* Skyle Eye Tracker for monitor or similar mounting

Eye trackers help with many differing conditions from physical disabilities through to severe fatigue and chronic pain.

In a lot of cases this will be combined with other control methods to enable change when a condition changes or when the user needs it.

## **Clicking and Selecting Differing Functions**

Once you have got the cursor to where you need it, you then need to be able to select. There are multiple ways to achieve this on a joystick. This can be done through the buttons on the joystick if they have them or through remote switches (such as the Smoothie 75). The buttons come in differing sizes 75mm or 125mm for the Smoothie, but larger and smaller alternatives are available.

The larger switches allow for easier access and control, but there are other types of switches:

* Wobble Switch
* Grasp Switch
* Finger Switch
* Sip and Puff Switch
* Foot Pedals

# **Switch Based Control**

**Clicking and selecting differing IT and Gaming functions with Switch interface boxes.**

Switches can be very flexible; in that they can represent any functions you may need.

For example, you can use 4 buttons to represent the arrow keys or mouse directions, enable switches to open specific applications or carry out specific functions in applications or games.

The interface boxes and the Switches can be wireless or wired. Wireless switch boxes can allow for the switches to be mounted on a wheelchair or away from the computer. The flexibility of the functionality depends on the switch interface you use. You can get USB switches that allow many functions but are less common in the assistive applications and can be more expensive.

The switch boxes replicate keyboard or mouse function presses, which can then be linked to specific applications and functions so that when they are pressed the application opens or the function is selected.

The gaming systems such as the Quester and Xbox adaptive controller is programmable to enable wider gaming accessibility. Gaming will be covered in more detail later.

# **Hypersensitive Control**

## **Hypersensitive Joystick and Switches**

In certain cases, the switches, mice, joysticks may still not be suitable due to severe limitation of movement or strength. In these situations, it may be possible to use hypersensitive switches and controls.

These controls are designed to enable control with the slightest of movement or muscle twitch. Examples of these sophisticated and very sensitive devices are designed and created by Celtic Magic.

Like the joysticks and regular switches, the sensitive switches have the same functionality and application e.g., mouse control, application or function control, Gaming. But they need the minimum of movement or pressure. The switches are designed to be mounted anywhere within reason on the person, where some form of motion can be achieved such as detecting muscle twitches near the eye, on the foot or on the hand.

**So How Sensitive are they?**

The joysticks will operate with just 5 grams of pressure. This is the equivalent of breathing gently on the back of your hand. The switches will activate with 0.05 mm of movement, the equivalent thickness of a piece of paper.

# **Keyboards and Text Input Devices**

## **Keyboards and Programmable devices**

Keyboards come in all shapes and sizes and enable differing functions to take place. The Keyboards we are all used to are the QWERTY keyboard type in the UK. But this is just one function. Programmable keyboards offer a lot of assistive features, enabling specific functions or activities to take place through the push of a button. Keyboards come in all shapes and sizes for two hand and single hand use. As well as ergonomic shapes to support wrist, shoulder and arm support. Keyboards need to cater for a lot of disabilities to enable their usage, such as differing neurodiversity’s or impaired vision.

* Braille Keyboard and Display
* Monster 2 Large Key Multi Coloured Uppercase Keyboard
* Accuratus Hi-Contrast Black on White Apple Keyboard
* Maltron Single-handed Touch Type Keyboard
* Monster 2 Hi-Vis Keyboard with Keyguard
* Chonker Keys programmable Keyboard for Video Conferencing e.g., Teams, Zoom

# **Rehabilitation Devices**

## **Cosmo**

The Cosmo system is a versatile switch solution that reimagines rehabilitation and learning by adding fun and gaming elements. There are two ways to use Cosmo, either as a complete inclusive activity centre or to pair it with a computer or device that can link with Bluetooth to use for your own applications and accessibility switch.

Cosmo has 36 Games split between Basic and Premium, but both cover a wide range of skills.

* Pressure/force cause and effect.
* Movement.
* Memory.
* Education.
* Teamwork.
* Hand-eye coordination.

And more!

You can also use Cosmo to:

* Access your devices.
* Play online games such as Rocket League.
* Operate smart home ecosystem.
* Control your media - e.g. YouTube.
* Interact with AAC apps – e.g. Smartbox.

# **Assistive Software**

## **Assistive Software for Neurodiversity**

Assistive software enables a user to be able to use I.T or to enable neurodiverse people to learn, collaborate and support productivity.

A core part of assistive software is to support how information is visualised, represented and consumed from I.T.

* Intuitive toolbars to access the tools you need.
* Text to speech from any type of document or website.
* Turn documents and PDFs into audio to listen to on the move or at another time.
* Have text read back to you as you type it.
* Text highlighters to help with focus and outline core points.
* Screen filters to support visualisation for SEN users customisable to the user.
* Reading guide to help with focus and tracking while reading.
* Picture dictionary providing meaning of words and visual representation to aid with understanding.

## **Assistive Software for Sight Impairment Computer and TV**

Supporting sight loss is all about using the other senses to enable visualisation on the computer. Audio prompts, maximizing visual stimulus and navigation, joined with visual support such as magnification allows people with failing sight or partial sight to still access I.T. functionality through a computer or their TV.

* Intuitive toolbar to access the tools you need with easy shortcuts that can be mapped to switches for easy activation.
* Magnification with differing visualisation options to suit the user’s needs.
* Pixel perfect magnification making letters crisp and clear at any size.
* Clear cursor positioning.
* Span across multiple monitors and platform types, computer and tablets.
* Interfaces with Braille display.
* Use your voice to operate specific functions and write documents, emails, or access websites.
* Access functions such as email, web browsing, TV through a simple large interface with Guide Connect.
* Access radio, audio books, TV services such as Netflix and Amazon.

## **Assistive Software for Voice Dictation and Control with Meeting and Lecture Support**

Talking into computers both for control and input has been around since the 1960’s albeit in science fiction.

However, since the 1990’s, Dragon Dictation, which became Naturally Speaking and now owned by Nuance Dragon, makes this a reality.

Dragon enables not only full control but also direct content input.

There’s high accuracy with specialist versions for the legal and medical industry.

Dragon can help you if you have:

* Dyslexia
* RSI
* Carpal tunnel syndrome
* Parkinson’s
* Multiple Sclerosis
* Arthritis
* Speech Therapy
* Or simply need to write faster!

Complete Meeting Solutions

* Capture lectures/meetings
* Dragon converts voice to text
* Align text of speech to presentations
* Requires configuration and training

With all assistive software training and correct setup is essential!

## **Assistive Software for Voice Dictation for People with Non-Standard Speech**

Voiceitt is a powerful web app for people with speech disabilities that translates their non-standard speech into standardised audio and text outputs for both in-person and virtual communication.

Voiceitt uses AI and machine learning models to build custom language models from the training phrases of each user’s unique way of speaking.  The technology interprets and converts speech to text, which can be used to write texts, emails, and communicate in person.

**Voiceitt**

* 30-day free trial available.
* Requires configuration and training.
* Browser-based web app so compatible with all devices.

Voiceitt uniquely provides a voice-based solution that supports the non-standard speech spectrum.

## **Assistive Software for People Who Need to Take Notes Often**

**Genio**

Genio is a personal study app that ensures learners don’t waste information that matters. Students and employees can capture everything from class and work, stay organised, review content at their own pace, and build personalised resources through a structured, AI-assisted learning process.

**Features**

**Record** – Capture everything from your meetings and classes.

**Live Captions** - a real-time transcript while recording.

**Quiz Me** - AI will review your transcript and create a short quiz to test your knowledge.

**Attach Quick Labels and Notes** – Mark up important moments with quick labels, time stamped to your recording.

**Import Presentation Slides** – Import slides for structure and context.

**Convert Audio To Text** – Transcribe audio for review later.

**Add Definitions and Images** – Add definitions and info from Wikipedia and attach photos within Genio.

**Tasks** – Set tasks from classes/meetings and display in a tidy list with tick boxes.

**Work Across Devices** – Access your notes across devices and on the go.

**Caption.Ed**

Caption.Ed and Genio are similar in the sense that they provide live captioning and the ability to capture everything from virtual and face-to-face meetings/classes however the UI and certain functionality is different.

With Caption.Ed, you can download your session to print off or share with colleagues/classmates etc. and there are more features on the way!

# **Thinking Differently**

The reimagining of learning through Embracing Technology and how it works. Adapt-IT powered by its partner Sphero provides that ability using robotics and AI for the SEND community.

## **Sphero STEM**

The ability to embrace neurodivergence and different ways of thinking is critical to the modern workforce to drive innovation and solve scientific, mathematical and protect against global threats. Sphero provides a learning pathway that is fun and supports learning through structured experimentation.

People that have Autism, dyspraxia (a neurologically based physical disorder), dyslexia, ADHD, social anxiety disorders, and other conditions can have higher-than-average abilities. Research shows that some conditions, including autism and dyslexia, can bestow special skills in pattern recognition, memory, or mathematics. (Harvard Business Review, Gary P. Pissano 2017)

The Sphero system supports harnessing these different ways of thinking and interacting through its eco-system of robots and accessories to support that critical learning and thinking. By providing fun puzzles and exercises it provides a gateway to IT.

Embrace different ways of thinking and build a high-tech community!

**INDI**

Indi enables activities based on patterns, actions and problem solving. The Indi Robot uses a colour sensor to identify different colours provided by mats. Based on the colour carries out an action whether that is move forward, speed up, slow down or turn. Indi encourages open-ended, imaginative play-based learning with real-life scenarios as learners build custom mazes, solve puzzles, and drive. Kits for individuals through to large groups. For visually impaired colours can be represented by textures.

**Bolt**

The Bolt kit is a much more feature rich capability and can provide wider challenges for all ages. Fully programmable and highly advanced, Sphero BOLT was designed to provide a more open framework that is only limited by the user. BOLT fosters a love of robotics, coding, and STEM principles-all through play-based learning.

With BOLT students can:

* program with draw, block, and text languages on any type of computing device.
* collect data from onboard sensors-including a compass, gyroscope, accelerometer, and light sensor.
* communicate with other students via Infrared (IR) messages.
* show their creativity with custom animations on the 8x8 LED light matrix.

# **Assistive Training and Awareness**

## **The Importance of Training**

Regardless of how well a system is designed or how intuitive it is, training and setup is essential to get the most out of your investment in any assistive technology.

There are many types of Training depending on the situation the assistive technology and software is being deployed.

End User Training will focus on usage, workflow and how the user likes to operate. This should include customisation and setup as part of the initial phase of training.

For guardians, carers and teachers, understanding of the assistive technology deployed and how it works is important to ensure that if there are any frustrations or issues for the user, they can support the user.

## **General Awareness Training**

What is assistive technology? What is it capable of? How can it be deployed to help make the workplace more accessible?

This can provide awareness not only to business, schools and universities but the medical professions or disabled community.

# **Mounting Solutions**

## **Ensuring Positioning and Reach**

Assistive technology must be mounted to enable comfortable use and achieve the accessibility needed. For mounting there is no one size/shape that fits all. There are a lot of system solutions.

There are many core areas where mounts are used and interchangeability between differing locations and requirements is essential.

Areas of focus:

* Wheelchair or mobility fixtures
* Desk mount/fixing
* Mobile
* Free standing
* Body Mount

# **Gaming Systems**

## **Assistive Gaming Hardware**

Assistive technology and Gaming are now starting to be commonplace with more companies focusing on supporting people with differing abilities to access the latest gaming platforms. Gaming is an amazing past time that has so many benefits from SEN to rehabilitation to just having a good time with friends.

In most cases it is possible to get people access to Gaming. Features such as Microsoft’s Xbox copilot and adaptive controller allows for collaboration between the main gamer and a carer or sibling to control different elements of a game to make even the most complex games accessible. For instance, Call of Duty.

* Microsoft’s Xbox adaptive controller is the lead in the market and the most versatile. Allowing large joysticks and switches to be connected.
* GripAble Rehabilitation Gaming.
* Game On allows gaming to be controlled by your Eye Tracker on your PC or Xbox.
* Eye Tracker Gaming.

## **Assistive Gaming Hardware Setups**

There are also technologies that were not originally designed to be assistive but provide access to gaming for people with disabilities. For instance, converters that allow different controllers to work with different systems.

## **Assistive Gaming Software**

As well as assistive hardware, more support is being built into games.

Dowino, a French company produced Blind Legend aimed at people with limited sight.

## **Audio Game Hub**

Audio Game Hub provide a range of 13 arcade games that use audio as their primary interface, making them accessible for both sighted and non-sighted gamers.

Even large commercial titles are becoming more accessible with blockbusters such as God of War: Ragnarök having an extensive range of accessibility settings.

## **Tobii Gaming**

Provides access to the latest games that have enhanced eye tracking.

## **One Switch**

Operated by Barry Ellis provides a wide range of gaming resources for single switch game play.

# **Complete Assistive IT Systems**

**‘Accessible IT for All’**

This section is a bit of a capture all as, what is a complete assistive IT solution? The simple answer is, well, it can be anything that includes a computer device. A tablet can be assistive because it allows a touch interface rather than needing a mouse. A computer setup with the accessibility settings in Windows to have a bigger cursor and voice notifications again, this is assistive IT.

Assistive IT can have some or all the elements this document has discussed. But from Adapt-IT’s perspective, assistive IT is a mixture of hardware and software designed around a person's IT requirements. It may not be a single system, it may be multiple systems focusing on different needs covering lifestyle, fun, community engagement, on the move, in the workplace or support education. With the right support, assessment, design and support IT can truly be accessible for all.

I.T. is assistive, it allows easier collaboration, enables tasks to be done quicker and more accurately.

# **Through Life Support**

**Cyber Security and Support for Assistive Technology and IT**

Something that everybody needs is ongoing support. Not everybody is an IT guru, and things can just go wrong.

One of Adapt-IT’s core and unique offerings to our customers is our Cyber Safe Support Package.

This package is for people who buy our systems or

 just want support of their existing systems.

Adapt-IT offer a yearly package, aimed specifically at people with disabilities and/or those who use assistive technology to access IT or Gaming. The service offers:

* Peace of mind to the users and their support.
* Secure setup of the IT, Software and Assistive Technology.
* Installation of new equipment and software (remotely).
* Maintenance of all software updates.
* Parental Controls (if required).
* Account lockdown to support duty of care.
* Access to specialists via the telephone and email support during working hours for end-user, carers, managers.
* Remote dial in to diagnose and fix issues for IT and support with IOS and Android devices.
* Remote monitoring of the IT against viruses and other potential issues.
* Social media and online guidance and support.
* Business plans available for Access to Work support.
* Regular newsletters on differing areas of interest related to Assistive Technology and Cyber Security.

# **About Adapt-IT**

Adapt-IT Limited is a Gloucestershire based business and was created in 2001 by Martyn Slyper, to provide Assistive Technology, such as, specialist computer equipment, software, and training, to allow adults and children to use technology in the most efficient and comfortable way.

In 2021, it was bought by Simon and Jane O’Gorman of TRaC Defence Holdings Limited, a specialist organisation for Cyber Security and IT service provision. With team members Jess and David, we will continue this ethos and champion secure and accessible IT for everyone.

## **Our Mission**

To make information technology secure and accessible for everyone, at home, school and in the workplace. No one should have to face barriers when trying to do their job, studies, or hobbies. We strive to provide products that allow everyone to have a comfortable and effective computing experience, without the fuss.

## **Our Values**

* Fun
* Trustworthy
* Inclusive
* Secure
* Client Focused
* Kindness

Adapt-IT are specialist I.T and gaming solution and service providers for people with disabilities.

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